

# Wheeler County Business Internet Service

## www.Wheeler-internet.com

### Business Internet Service

Wheeler Internet offers more than Internet connectivity; we offer managed and monitored connectivity in a variety of configurations to meet every business need. There are substantial differences between Wheeler Internet's offerings and DSL or Cable modem service. Compare for yourself – you will find that our service is truly a business-grade product and we give you local support!

Each Wheeler Internet service commitment comes with:

- Provisioning, onsite installation and LAN testing
- Monitoring and ongoing maintenance – live and local tech support
- Quality of Service – we guarantee our uptime
- IP address allocation and management including static IPs and BGP4 configuration
- WAN maintenance
- Symmetrical access (upload and download at the same speed)
- No term commitments – we earn your business every day!
- Optional Services
  - Fail-over with multiple connection redundancy
  - Fire wall, remote LAN access and router supply/support

### Reliable, stable & secure

Wheeler Internet takes responsibility for delivering a secure and stable Internet connection and we back our efforts with a Service Level Guarantee. Our clients are assured of high availability, low latency and low packet loss. Our wireless business networks are encrypted VLANs, locked into communicating only between your site and Wheeler Internet's peering point, on net snooping or eavesdropping just isn't possible!

### Packages

**1.5 Mbps ProCircuit** (compare to a T1 from CenturyLink) **\$59<sup>95</sup>/month**

Basic Business. No term commitments.

**3 Mbps Carrier Circuit** **\$99<sup>95</sup>/month**

Symmetrical managed service with traffic prioritization and with SLA. Static IPs are available as well as QoS, DMZ, and VPN tunneling and multi branch VPN, No term commitments.

**4 Mbps Carrier Circuit** **\$199<sup>95</sup>/month**

Symmetrical managed service with traffic prioritization and expanded SLA. Static IPs are available as well as QoS, DMZ, and VPN tunneling and multi branch VPN, No term commitments.

**Rural Business Circuit Installation & Activation** **\$250.00**

Installation includes antenna and radios, J-bar antenna mount, up to 250 feet of installed standard weather-sealed cable, service turn-up, LAN testing and any other equipment deemed necessary to hand off WAN service at customer's demarcation point (generally this would be the point where the customer LAN initiates). In the unlikely event of additional installation costs, Wheeler Internet will notify customer with cost details prior to installation and customer will have 7 days to accept additional charges or terminate the Service Agreement without penalty and receive a full refund of any payments made. Rural Technology dba Wheeler Internet retains ownership of all equipment supplied unless tendered on a bill of sale. Revised 12/7/2010

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